



PRO-INNOVATION SOLUTIONS LIMITED T/A WEEE-STOP

ISO9001 – QUALITY POLICY

WEEE-Stop is committed to offer customers a pro-active, customer services-focused experience, offered through the provision of an on-site portal (an in-house developed system) which provides customers with access to documentation, order confirmations, order history, transfer notes, pdf's, etc.

Inventory logging is also provided by item and serial number, along with specialized management report aimed at varying types of customers. Our policy is to offer a fast turnaround time alongside best customer service and customer care via telephone calls and emails. We have a pro-active approach to customer management.

It is WEEE-Stop's policy to continually improve our quality where required by monitoring, measuring and improving our customer services procedural systems.

To summarise, we intend to achieve the best customer services via the following:-

- Application of technology
- Inventory Management
- Detailed Management reports
- Fast Delivery times
- Complete Data Security

Furthermore, it is WEEE-Stop's policy to commit to abide by and keep up to date with all legislation surrounding any and all aspects of the business.

Signed

Gary Cronnolley

Managing Director

16th December 2015